

Tender Briefing Session for

Provision of Impact Assessment and Annual Evaluation of the Gerontechnology Platform

(RFP Number: HKCSS-GTP2021)

26 August 2021

Commissioned by:



Intermediary:





Note

This presentation deck serves to highlight some key areas of the Request for Proposal Document for “Provision of Impact Assessment and Annual Evaluation of the Gerontechnology Platform” and is not exhaustive in nature. If there is any inconsistency or ambiguity between the two, the Request for Proposal Document shall prevail.





Agenda

09:30	Introduction and Overview
09:45	Service Specifications
10:05	Submission of Tender
10:15	Assessment of Tender
10:20	Highlights of Our Hong Kong Foundation's Study
10:30	Highlights of Global Centre for Modern Ageing's Study
10:40	Q&A



The Hong Kong Council of Social Service

- ∞ A federation of non-government social service agencies of Hong Kong
- ∞ Established in 1947 with the aim to plan and coordinate large scale relief works and social welfare after the Second World War
- ∞ Became a statutory body under the ordinance, chapter 1057 of the Laws of Hong Kong in 1951
- ∞ An essential partner of the Hong Kong Government in social welfare and development
- ∞ Represents more than 490 Agency Members that provide quality social welfare service through their 3,000 operating units in Hong Kong
- ∞ Has been actively promoting the development of Gerontechnology in Hong Kong since 2017





Gerontechnology Platform

Commissioned by:



Intermediary:



Collaborative Partners:





Gerontechnology Platform

- ∞ An inclusive one-stop Gerontechnology Platform (GT Platform) that links up different stakeholders on the supply and demand sides
- ∞ Enhance synergy by way of engagement, cross-sector partnership and collaboration
- ∞ Foster the development and application of gerontechnology
- ∞ Commencement: 1 Jan 2021
- ∞ Duration: 3 years
- ∞ Tender Project Period:
 - Engagement period of GT Platform: 1 Jan 2021 – 31 Dec 2023
 - Post-engagement period of GT Platform: 1 Jan 2024 – 31 Dec 2026



Gerontechnology Platform

Objectives:

- ∞ Collaborate to stimulate, raise awareness and promote the adoption of gerontechnology
- ∞ Collaborate to support gerontechnology startups in knowledge transfer
- ∞ Collaborate to advise and localise overseas product and promote local R&D in product development
- ∞ Collaborate to provide a testing ground



Gerontechnology Platform

Four basic functionalities:

Knowledge Hub

Network and
Capacity Building

Consultancy,
Localisation and
Testing Support

Impact
Assessment



Gerontechnology Platform

Expected outcome and impact:

Project level

Enhance public understanding and awareness of

- the development gerontechnology in the ageing population
- the vagueness in the testing ground for gerontechnology adoption

Sectoral level

Build a vibrant and sustainable gerontechnology ecosystem by facilitating cross-sectoral partnership and the engagement of stakeholders of diverse background.

Groom projects of high potential and demonstrate cases of successful gerontechnology application and adoption, which can then become role models to their counterparts.



Gerontechnology Platform

Expected outcome and impact:

Societal level

Ignite a reliable and active network to address the challenge of ageing in the future society.

Attract more people and organisations to participate in building up the ecosystem of gerontechnology and development of supporting policies, by creating and demonstrating the impact of the adoption of technology.



Service Specifications

(a) Impact Assessment

- ∞ Design and implement a mechanism to regularly measure and evaluate the effectiveness of the GT Platform against its:
 - objective as change agent to form a new culture for Gerontechnology development and adoption
 - agreed key performance indicators (KPI)
 - target outcomes and expected impactscompared to the baseline situation
- ∞ 3 reports in total (1 interim, 1 final and 1 post-engagement) are expected during the engagement period (2021-2023) and the three years thereafter (i.e. the post-engagement period, 2024-2026)



Service Specifications

(b) Annual Evaluation

In each engagement year (2021-2023),

- ∞ Conduct an annual review on the performance of the Intermediary (HKCSS) covers:
 - views from multiple parties on the performance of the Intermediary and effectiveness of the GT Platform
 - progress-to-date and possible reasons for any missed Milestones
 - problems encountered and remedial measures taken
 - deliverables completed
 - achievements against the intended outcomes/impacts of the GT Platform
 - evaluation of the Intermediary Services against the Performance Indicators committed
 - recommendation to refine the GT Platform and Intermediary Services regarding to the objectives
- ∞ Conduct a satisfaction survey (300 participants) to evaluate stakeholders' satisfaction from both supply and demand sides with the GT Platform



Submission of Tender

Request for Proposal Document

Issue Date: 1 September 2021 - 21 September 2021 (12:00 noon)

Collection of Request for Proposal Document:

- complete and return the Request for Expression of Interest; or
- email to gtplatform@hkcss.org.hk

Submission of Proposal

Closing Date & Time: 21 September 2021 By 12 noon

Tender Box: The Hong Kong Council of Social Service
13/F, Duke of Windsor Social Service Building
15 Hennessy Road, Wanchai, Hong Kong



Submission of Tender

A Valid Proposal -



Consists of:

- Form of Request of Proposal (RFP)
- Tender Questionnaire
- Statement of Compliance
- Price Schedule (in Hong Kong dollars; fully priced and totaled; duly signed with company chop)
- Company Information



Three (3) hard copies + relevant softcopy stored in a USB flash drive



Remain open for not less than 90 days after the Closing Date





Assessment of Tender

RFP Interview – for selected candidates

Date: 7 October 2021 (Thursday)

Time: TBC

Venue: Duke of Windsor Social Service Building
15 Hennessy Road, Wanchai, Hong Kong





Assessment of Tender

Evaluation Criteria

1. Cost of the Candidate's submission: 40%
2. Ability to comprehend and complete the review: 25%
3. Composition of the team (technical and project management): 15%
4. Track record in conducting similar research, and in working with NGOs and/or IT sector: 15%
5. Innovation or value-added services to be offered: 5%





Additional Information

Availability of some Baseline Studies / Data for consideration

1. The Gerontechnology Landscape Report 2.0 by Our Hong Kong Foundation (to be published by 2021 year-end)
2. A blueprint strategy for the development of a Gerontech Living Laboratory in Hong Kong by the Global Centre for Modern Ageing (to be ready by, tentatively, mid-2022)





Highlights of Our Hong Kong Foundation's Studies



Highlights of Global Centre for Modern Ageing's Studies



Q&A



Enquiry

Enquiry concerning the Proposal Documents or relating to any required specifications up to the date of lodging the Proposal shall be in writing and shall be submitted to:

Contact person: Ms Wing CHOW

Address: Room 1206, 12/F Duke of Windsor Social Service Building, 15 Hennessy Road, Wanchai, Hong Kong

Email: wing.chow@hkcss.org.hk

website: <https://gtplatform.hk/>